

PROVIDER ADVISORY #2025-009
iCONNECT AZURE MIGRATION AND EXTENDED DOWNTIME
ACTION REQUIRED

EFFECTIVE DATE: NOVEMBER 7, 2025

The Agency for Persons with Disabilities (APD) is excited to announce that the iConnect vendor has scheduled the iConnect production environment to be migrated to the Microsoft Azure cloud environment. This migration is necessary for iConnect to receive future build updates and enhancements.

The Azure Migration is scheduled to start on Friday, November 7, 2025, at 7:00pm EST and continue through Monday, November 10, 2025, at 1:00am EST. The iConnect main application, Worker Portal, and the iConnect EVV mobile sites will be unavailable during this time.

Following the migration, a follow-up advisory will be distributed on Monday, November 10, 2025, with additional information and required action if necessary.

To review the iConnect System updates and enhancements, please visit the [System Enhancements and Updates webpage](#).

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Individuals with disabilities.